Barnardo's- Sefton SENDIASS

Sefton SENDIASS offer a wide range of advice and support around various topics relating to Special Educational Needs and Disabilities (SEND) for children and young people aged 0-25 living in the Sefton Area District and their families.

Barnardo's Sefton SENDIASS provide different levels of involvement dependent on our evaluation of your needs and the Information and Support you require. We currently offer telephone and email advice, information packs and casework.

Sefton SENDIASS has a website which holds a lot of helpful information. Home | Barnardo's (barnardossendiass.org.uk) There are resource packs on lots of useful SEND related topics and signposting links other useful websites. If you are unable to access these, we can arrange to email copies out to you too. Our website is also accessible via the Local Offer.

Advice and follow-up information
From first contact, we will aim to return your call/email within 5 working days. We will listen and provide as much advice and information which aims to help you feel more knowledgeable and confident to self-advocate in further discussions with others and engage in SEND related processes. Our response may be over the phone or via email. If you send us an email without including contact information or detail about your query, you will receive a response asking for further information. A follow up email will be sent to every parent who we have spoken with via telephone; outlining our information and advice. This may include signposting to other services or providing links to helpful documents for example statutory guidance, legislation, or policies. Service users can contact the service as many times as needed as this may be helpful when going through specific processes e.g. the EHC assessment and plans or following exclusions from schools.

One off support
If we feel your situation is particularly complex or you have needs of your own, we may feel it is important to offer some support for a specific meeting, discussion or to help start a process. As such one of our team will agree to work with you for a specific activity. Throughout this work, we remain committed to empowering you to play and active and informed role and consistently encourage self-advocacy.

Support through a SEND related process
If we feel your situation is particularly complex or you have needs of your own, we may feel it is important to offer some support while you are going through a specific SEND related process for example, EHC processes, Exclusions (where SEND is an important factor), Mediations and Tribunals. Throughout this work, we remain committed to empowering you to play and active and informed role and consistently encourage self-advocacy. We can attend mediation meetings and will provide support to prepare.

Telephone Number – **0333 323 8003**

Email – sefton.sendiass@barnardos.org.uk

Website - Sefton SENDIASS | Barnardo's (barnardossendiass.org.uk)

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Changing childhoods.
Changing lives.